

# Partner Success Story

## The District

One of the largest public-school districts in Michigan, serving a diverse student population across 100+ school buildings, including traditional public, private, and parochial settings.



## Their Challenge

The district faced significant shortages of Speech-Language Pathologists (SLPs), Occupational Therapists (OTs), and School Psychologists amid intense competition for providers across the Detroit area. At the same time, the district was responsible for supporting a highly diverse student population with complex academic, behavioral, and therapeutic needs across a large geographic footprint.

## Our Teletherapy Staffing Solution

VocoVision partnered closely with the district's Ancillary Services Department to provide both onsite and virtual professionals, including Speech-Language Pathologists (SLPs), Occupational Therapists (OTs), and School Psychologists.

Over two school years, VocoVision rapidly expanded support across the district by delivering scalable teletherapy and onsite staffing solutions tailored to the district's evolving needs. The partnership included:

- Remote and onsite staffing support across multiple disciplines
- Ongoing collaboration with district leadership to address compliance and staffing gaps
- Hands-on technical and operational support for school sites
- On-site visits to configure therapy spaces and technology for successful service delivery
- Professional development and training sessions for district staff

The VocoVision account team also provided consultative support, helping troubleshoot operational barriers and proactively adapting services to meet district demands

## Key Results

- Expanded staffing support to:
  - 27 SLPs
  - 31 School Psychologists
  - 13 Occupational Therapists
- Achieved **strong provider retention rates**:
  - 100% OT retention
  - 94% School Psychologist retention
- Improved student access to both virtual and on-site services across the district
- Delivered onsite implementation support and complementary professional development for district staff

## Partnership Impact

Today, VocoVision is viewed as a trusted staffing partner, helping the district address ongoing staffing shortages, maintain compliance, and expand student access to required services across the district.

*"VocoVision has become a true partner in helping us expand services and support to students across our district."*

- Executive Director

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